

I'm not a robot



My grandma always said, "Having good friends is like having a secret superpower". It took me two and a half decades to truly grasp the depth of her words. It's only when I learned about how much one can save at Hilton Hotels with Hilton's Friend and Family discount program. Imagine being able to stay at some of the world's finest hotels, with discounts of up to 75%, simply because you're either an employee of Hilton or friends with someone who is. This fantastic program is called — Go Hilton Team Member Travel Program or Go Hilton TMTP. Hilton's Go Hilton TMTP offers some crazy discounts for Hilton employees (and other Team Members) as well as their friends and family. It's basically a win-win situation for everyone involved. Unlike Hyatt's Employee Benefits program, Hilton employees don't get free rooms. However, most of the discounted room rates for Hilton employees are as good as free. Similar to 'Go Hilton', IHG has IHG Employee Rate program, and Marriott has Marriott Employee Rate Program. Before we delve deeper into this impressive program, let's take a quick look at the various aspects of the program. Go Hilton Team Member Travel Program: Overview This program provides remarkable discounts for Hilton employees (and other team members), as well as for their friends and family. However, the discount amount can differ based on who is staying and the number of rooms available under the program quota. The process is not complicated. Nonetheless, it's still advisable to understand the differences before proceeding with your booking. You can refer to the Go Hilton Family and Friends Website here for booking, and other terms. The following are the various discount types offered by Go Hilton. We will examine each of them in more detail as we proceed. Type Can be used by Discount Team Member Room Rate Employee only Fixed Rate (~75% off) Family & Friends Room Rate Family/Friends of an Employee 35%-50% of Best Available rate Long Tenure Travel Program Employee Up to 35% to 75% Employee Food & Beverage Discount Employee + 5 guests Up to 50% off Team Member 'Extra' Room Rate Employee only Fixed Rate (~75% off) Family & Friends 'Extra' Room Rate Family/Friends of an Employee Up to 50% of Best Available rate Go Hilton and Hilton Honors. A match made in a lounge. One could assume that with such attractive rates and benefits thrown in, it's a little too much to expect Hilton Honor points on the stays as well. Well, I am glad to inform you that's not the case. Not only will you earn Hilton Honor points during your stays, but you will also receive status night credits, and enjoy other elite status benefits like access to Hilton Executive Lounges. Hilton is indeed pulling out all the stops to ensure its employee program is exceptional. Go Hilton: Team Member Room Rate for Employees As the name implies, the Go Hilton for Team Members rate is the rate meant for Hilton Team Member's travel. It's strictly meant for a team member's personal stay only. The only exception being the spouse or partner of the team member. Hilton now allows Go Hilton Team Member rate for one designated spouse or partner as well. The partner can use the rate even if the employee is not traveling or staying with them. Go Hilton Team Member Rates are fixed and don't fluctuate with market rates. Availability is generally pretty good, except for a few occasions where a hotel's occupancy is close to full. Hilton Brands Hilton Go Price for Employees (per room) Hampton, Hilton Garden Inn, Homewood Suites, Home2 Suites, and Tru by Hilton USD 35 per night Hilton Hotels & Resorts, DoubleTree, Embassy Suites, and Tapestry USD 45 per night Curio, Canopy, and Hilton Grand Vacations USD 55 per night Waldorf Astoria and Conrad USD 75 per night These rates are exclusive of taxes. Note that an extra \$1 per night may be collected to support Hilton Team Member Assistance Fund and Hilton Global Foundation. Interestingly, these rates are per room, and you can have as many occupants as allowed by the room type. You don't pay anything extra for additional guests staying in the same room. e.g., If you book a Go Hilton Team Member rate for one night for \$35, you pay the same for an occupancy of 3 as well. Provided the room type permits 3 guests. Eligibility for 'Go Hilton' Team Member rates. The following team members are eligible for the Go Hilton Team Member Travel Program: Currently employed team members globally working at Hilton corporate offices and owned, managed, and franchised hotels. Currently employed business partners working at Hilton Reservations & Customer Care (HRCC) centers. All Owners Recognition Club members. Spouses of owners may become eligible by applying for membership in the Owner's Recognition Club. Other benefits Resort fee is waived for Go Hilton Team Member Rates and all resort amenities should still be made available to the employees. In the EMEA and APAC regions, this rate includes breakfast for all guests in each room. You can book up to 1 year in advance. Limits for Go Hilton Team Member Rates Go Hilton Team Member Rate Limit Maximum number of rooms per stay 2 rooms Maximum consecutive nights per stay 7 nights Maximum number of nights in a year 30 nights You can increase these limits by combining them with Extra rates and booking team members and family rates for one trip. More on it in a bit. How to book Go Hilton Team Member Rates? To book team member rates, you need to use your Hilton Lobby ID on the Go Hilton lobby page here. Think of this as the official Go Hilton Team Member login page. You can link your Hilton Honors account as well as connect friends and family accounts from here. If you don't have a Hilton Lobby ID yet, contact your manager, and they should be able to help. Important: Go Hilton Team Member Rate should not be booked at the property the Team Member regularly works at. Forms required at check-in for Go Hilton Team Member Rates Fortunately, now you don't require any authorization form or paper passports that were mandatory in the past. You do need to provide a photo-id during check-in. Remember, the Team Member Rate is for employees/team members, or their designated spouse/partner only, and they need to be present at the check-in and for the entire duration of the stay. You cannot book Team Member Rate for anyone else, including family and friends. There is another rate for that. Go Hilton: Friends and Family Room Rate Unlike Team Member Rates, the Go Hilton Family & Friends Rate can be used by the team member's authorized friends and family for their personal stays. Go Hilton Family and Friends rate gets you a discount of 35% to 50% on the best available rate for the night. This is a substantial discount, whichever way you look at it. Unlike Team Member Rate, Go Hilton Family and Friends rate doesn't include breakfast and, I am guessing, no resort fee waiver either. Limits for Go Hilton Family & Friends Rate Go Hilton Team Member Rate Limit Maximum number of rooms per stay 2 rooms Maximum consecutive nights per stay 7 nights Maximum number of nights in a year 70 nights How to add friends and family to the Hilton Honors Go program? Your friends and family must be added to your Go Hilton account before they can book discounted stays. To start, they must have their own Hilton Honors account. If they already have one, you can use that. Otherwise, they can register for a free account here. Next, log in to your Go Hilton account and add your friend or family member. You'll need their First Name, Last Name, and Hilton Honors account number. Remember, the first name and last name should match precisely with the name on their Hilton Honors account. How to manage Go Hilton friends and family list? You can manage your Go Hilton friend and family list on the same page where you added them. (see above). You can remove certain people from the list, and add new ones as well. As soon as you delete a member from your Go Hilton friends and family list, they will lose access to the discounted F&F rates. How to book Go Hilton Family & Friends Rate? Booking a Go Hilton Family & Friends rate is a 2-step process. Hilton team member adds the Hilton Honors Account number of a family or friend to their Go Hilton account from their lobby page for Go Hilton program. Once added, the friend or family member can book their discounted stay on the Go Hilton Page. Think of it as the official Hilton Honors Friends and Family website log in. Once the friend or family member's account is linked to the team member account, they can book as many stays as they want without requiring approval from the team member. However, the team member/employee is free to add and remove linked members as and when they want. Some hotels may insist that the Team Member should be present even for 'Family & Friends' booking. However, that's not the case. Hilton Go terms clearly state that: Authorized family/friends can travel without the authorizing Team Member when staying under their Family & Friends rates, but the family/friends do need to make their own reservations by signing in to the Go Hilton booking site with their own Hilton Honors account. Be careful, your job is on the line. It's important to understand that the perks you get at Hilton hotels, as an employee, are linked to your employment. Adding strangers to Friends and Family can land you in trouble. If the guest misbehaves at the property, or if the hotel finds anything suspicious, they could report it to the management. Not good for an employee. And not worth for strangers or ill-mannered relatives. Selling, purchasing, auctioning, bartering, etc., are clearly against the rules. As per Hilton's policy, all such activity is strictly prohibited and will result in loss of Go Hilton privileges for the applicable Team Member and/or Family & Friends and can also result in disciplinary action for the Team Member, up to and including termination. 'Extra' rates for virtually unlimited discounted stays 30 nights per year can be booked for 'Team Member Rate' and 70 for 'Friends & Family Rate'. A team member can book the Family & Friends rate for themselves as well. That's a total of 100 nights per year. However, with Go Hilton 'Extra' Team Member Rates, you can book more rooms over and above your quota of 100. Simply put, the nights booked under the 'Extra' category do not count towards the annual room quota. What's the difference between regular Go Hilton rates and Go Hilton 'Extra' rates? To understand the difference, let's first understand how the quota allocation for the rooms works. Standard rooms available under Go Hilton rates are allotted automatically by the Hilton booking system basis the expected occupancy, prices, history of bookings at the hotel, etc. Hotels don't have a say in that. It's a Hilton system. However, some hotels might feel that they can allot more rooms than the quota for Go Hilton Program. It could be during the off-season period, new property launches, etc. Whatever be the reason, the extra rooms made available by the hotel for the program fall under Go Hilton's 'Extra' rate. How do you book Go Hilton 'Extra' rates? The process of booking 'Extra' rate is the same as the regular one. You need to book the same on the Go Hilton page. If there is a room available under the 'Extra' category, it will show as "EXTRA TEAM MEMBER" or "EXTRA FAMILY-FRIENDS" or "GO HILTON EXTRA TMTP" or "GO HILTON EXTRA FTTP" on the results and booking page. Since the 'Extra' rates are not counted towards your quota, it is better to book rooms under the 'Extra' category if both regular and extra rates are available. Go Hilton: Hilton Employee Food & Beverage Discount Hilton Team Members get straight 50% off on F&B globally. The only catch is that the restaurant should be under the same management company as the hotel. This offer is not applicable at leased restaurants. There are a few other things to remember. This is a Go Hilton discount. That means you should be staying at the property in a room booked with an eligible Go Hilton rate - Team Member or Family & Friends. However, the team member should be staying at the property. The Team Member can avail of the discount for self plus 5 guests dining together. In the United States and in locations with certain legal requirements, the F&B discount does not apply to alcohol. Go Hilton Long Tenure Travel Program If you have 10 years or more of service under your belt, you can access the Go Hilton program for life. Even if you are no longer an employee or a team member of Hilton. Here are the benefits available under the Go Hilton Long Tenure Travel Program. Years of service Access to Rate Nights per year 10 to 20 years Family and Friends 70 nights 20 years or more Family and Friends plus Team Member Rate 70 + 30 nights Even though the members have access to the Family & Friends Rate, the stay can be used for the member's personal stay only. It can't be booked for anyone else. The rest of the process and conditions remain the same as for the respective rates. Go Hilton: Eligible Team Member Whether you are booking the Go Hilton Team Member Rate for yourself or the Family & Friends rate for someone else, you need to be an eligible 'Team Member'. Here's what Hilton considers an eligible team member: Active employees at Hilton corporate offices, Hilton owned/managed properties, Hilton Grand Vacations (HGV) locations, and active on-property employees at independently owned and operated franchised hotels. This includes all regular full-time and part-time staff and seasonal staff, as long as they are actually employed by Hilton and/or the hotel and work a regular schedule. All active business partners working at Hilton Reservations & Customer Care (HRCC) centers Owners Club Members. NOT Eligible Participants: On-call and other temporary staff who do not work a regular schedule. Independent third-party contractors employed by Hilton and/or the hotel, even if they have a Hilton e-mail address. Above property franchisees, and management company representatives not working on the property. Conclusion. The Hilton Honors employee travel program offers significant discounts on stays at Hilton hotels worldwide for employees, their family, and friends. And of course, to avail of this benefit, you must be a friend or family member of a Hilton employee who is willing to share these privileges with you. FYI: We may earn a small commission if you make a purchase through a link on our site, at no additional cost to you. Please refer to our Disclosure for more details. Hilton has a great employee discount program that can save employees and their friends and family a ton of money when they stay at Hilton properties. With the "Go Hilton" Team Member Travel rate, Hilton offers one of the best discount travel programs in the industry. Some of the terms can be a bit confusing, so we created this detailed guide to explain all of the rules, features, and benefits of this great employee perk. Keep reading to learn how to book these rates, who is eligible, and some important restrictions with the friends and family rates. We'll also cover additional discounts with the program, like food and beverage, which can make your stay at any Hilton property an even better deal! To qualify for this program, you must be a current Hilton "team member" or owners club member. A "team member" includes all regular full-time, part-time, and seasonal staff as long as they are employed by Hilton and/or the hotel and work a regular schedule. An owners club member owns 25% or more of a Hilton property. The program offers team members deeply discounted room rates at Hilton-managed properties. The nightly rates vary by brand and can be discounted by up to 75% off rack rates. \$35 for Hampton, Hilton Garden Inn, Homewood Suites, Home2 Suites, and Tru by Hilton \$45 for Hilton Hotels & Resorts, DoubleTree, Embassy Suites, and Tapestry \$55 for Curio, Canopy, and Hilton Grand Vacations \$75 for Waldorf Astoria and Conrad. How nice is \$75 a night with the Employee Discount Rate at The Waldorf Astoria in Chicago? Image: Hilton In addition to the "Go Hilton" Team Member rate available to Hilton employees, Hilton also offers a discounted Friends and Family rate so you can extend your benefits to the people you are closest to. To be eligible for the Hilton Family and Friends rate, you must have your own Hilton Honors account and be referred by a Hilton employee. The employee must add you to his/her eligible friends and family list (in the "Hilton Lobby"), so you'll need to provide them with your Hilton Honors number and name, which appears on your account. Hilton Lobby - Where you set up friends & family members The Hilton Lobby is the name of the Hilton team member portal where family and friends can be set up and connected to the Hilton employee. Log into the Lobby at Lobby.hilton.com. (If you can't access the Lobby, go to Lobby.hilton.com, click on New Users, and follow the prompts to set up your Hilton ID.) Click "My Applications" in the menu bar at the top of the screen. Click "Go Hilton Account". This will bring you to your Go Hilton Account, where you can manage your Family and Friends list. You may have up to 30 family or friends on the list at a time. The list can be updated anytime, so you can add or remove names as needed. You will need the following information for each person on your list: Hilton Honors Account #: Family and friends must have their own Hilton Honors Account #. If they don't have one, they can sign up at www.joinhonors.com. First and Last Name: The name you enter must match the name on your family members' and/or friends' Hilton Honors account. Note: Please give them your information exactly as it appears on your account. Otherwise, the approval will not go through, so double-check that you supply the correct information. Eligible Hilton employees and their authorized family and friends must each log in at the Go Hilton booking site with their own Hilton Honors sign-in and password to manage their reservations. After your friends and family members have been added to the team member's list, they can book the Family & Friends rates themselves on the "Go Hilton" booking site up to one year before their planned stay. This rate is 35-50% off the Hilton's Best Available Rate, which is Hilton's lowest advertised rate. Approved Family & Friends can reserve up to two rooms per hotel stay for up to seven nights. "Extra" discounted rates are offered at the discretion of a given property based on the current business climate and their reservation needs. These rates aren't discounted quite as much as the traditional Team Member rate or a Friends and Family rate, but they don't count against your annual night limit, so if the rate is good and you plan on "maxing out" your team member nights throughout the year, you may want to consider booking these rates first. The rates will appear on the reservation search results as "EXTRA TEAM MEMBER" or "EXTRA FAMILY-FRIENDS." These are excellent rates but harder to find, especially at popular destinations. Pro Tip: You can combine the employee rate with a friend and family rate to book a group vacation for up to a week with four discounted rooms. Your friends will love you for this! According to Hilton's policy, employees may reserve up to two rooms at the team member rate and up to two more rooms at the Family & Friends rate, for a total of up to four rooms per stay. The rooms can be booked for up to 7 consecutive nights at a given property, making this a great way to book a week-long trip with a group! These rates can sometimes be tough to find, so here are some tips to consider when booking Hilton TMTP rates. You may not get the exact dates you want, but these tips will help you get a great "Go Hilton" rate at a Hilton property. Go to the "Go Hilton" Portal and search for a one-night stay, then click the 'My dates are flexible' box. This will let you see employee ("TMTP") rate availability each day in a calendar view for the hotel where you want to stay. The flexible search feature allows you to search for just one night and find each night that offers the rate. By contrast, if you were to search for a three-night stay and only two nights offered the rate, the search would come back as unavailable. Using the flexible dates feature, you may find that the Go Hilton TMTP rate is available on three of the five nights of your planned trip. If this is the case, make separate bookings. One reservation with the nights the TMTP rate is available, and another booking at the best available rate or maybe a friend and family rate. Even though you won't get the rate for your entire trip, the savings will still be huge! This may be tough if you are not a "planner," but try to book your room as far out as possible to take advantage of all potential availability. Keep checking if you don't find availability at the hotel you are looking for. Team member rate availability is based on each property's expected occupancy, which can change frequently. The room may not be available today, but that could change in another month or two. Save 50% at Hilton Restaurants. Image: Hilton Team members also receive discounts when dining on the property. This discount is not tied to the room rate and gives employees a 50% discount on food and beverages on the property. However, there is one small caveat to consider before you take advantage of that 50% food and beverage discount. The discount only applies to restaurants under the same management as the hotel, so double-check before you splurge on that dinner. Also, this only applies when staying at the hotel with a team member rate. Another great feature of the team member program is that they honor your Hilton elite status and Hilton Honors points. This means that you can potentially get a nice upgrade, earn Hilton Honors points, and get a heavily discounted rate! Not only does Hilton offer these great rates to current employees, but you can also get a discount if you worked for Hilton for over ten years but are no longer an active employee. The Long Tenure Travel Program has two tiers: If you worked for Hilton for 10-20 years, you have access to Friends and Family rates for up to 70 nights per year for life. If you worked for Hilton for over 20 years, you can access Team Member rates for up to 30 nights per year and Friends & Family rates for up to 70 nights per year for life. These rates are only available to former employees and cannot be passed on to family or friends. You must behave yourself when staying with these rates, or you could be fired. Hilton terms state that bad behavior when staying under these rates could result in loss of the benefit or potentially even being fired. You cannot sell your reservation using this rate to anyone else. Team Members cannot use the rate at the property where they regularly work. All bookings with this rate must be made on the Go Hilton booking site by the guest who will be staying. Team Members must log in with their personal Hilton Honors information, and the approved friends and family must also log in with their Hilton Honors information. Reservations with this rate cannot be made through any other booking channels. The Hilton employee must be present at check-in and for the entire stay to receive the "Go Hilton" Team Member rates. No one else can use this rate, but they can use the friends and family rate. Every Hilton Team Member is allowed to book and/or use up to 30 "Go Hilton" Team Member rate room nights plus up to 70 Family & Friends rate room nights per calendar year, up to 100 room nights per calendar year between the two rate types. Any rooms booked under the "Extra" Team Member or "Extra" Family & Friends rates will not count against the Hilton Team Members' annual room night total. The Hilton Team Member rates and the Family & Friends rates are for leisure travel only. They can't be used for a business trip. Hilton employees can reserve up to two rooms with the Team Member rate and up to two Friends and Family rate rooms together per stay, per hotel, for up to four rooms, which is nice when traveling with a family or group. Hilton employees can stay in a single hotel for up to seven consecutive nights with the Team Member rate and for up to seven consecutive nights with the Friends and Family rate, or vice versa. However, they cannot stay for more than fourteen straight nights between the two sets of rates per stay, per hotel. Approved Family & Friends can reserve up to two Family & Friends rate rooms for up to seven straight nights at a time per stay, per hotel. Which hotels honor the Hilton Go Rate? As an employee, the rate is eligible to be used at any Hilton property globally, except for the hotel you are employed with. However, your friends and family can book the friends and family rate at any hotel. This assumes the rates are available, and they generally are if the hotel has less than 90% occupancy. How do I make, change, or cancel a reservation? Fundamentally, it's no different than with any reservation. Just log into the "Go Hilton" home page (hilton.com/go) with your Hilton Honors login information to manage your reservations. The biggest difference from a regular reservation is that this must be done on the "Go Hilton" page, not your normal Hilton Honors account. Can you contact the main Hilton customer support line to cancel or change a reservation? Unfortunately, the answer is no. The Hilton Reservations & Customer Care Center cannot assist with reservations for Hilton Team Member rates or Family & Friends rates. What is the Hilton Go Telephone Number & Help Desk? There is a customer support line, however, these representatives cannot book, modify, or cancel Go Hilton reservations. Any changes you want to make have to be done through the Go Hilton booking website. Inside the United States and Canada (toll-free): +1-800-548-8690 Outside the United States and Canada (not a toll-free call): +1-800-449-4155