

Click to prove
you're human



Login to your eight account via here You will be able to do the following: View your plan entitlement View real-time usage View/ download receipt Add / edit payment methods Block/ unblock international calls Block/ unblock international SMS Easy! We will send the OTP for login to your eight number. We are building pay-per-use functionality, please stay tuned! During the next renewal cycle, the entitlement will be reloaded. Enjoy eight! If you would like to increase the entitlement, you can directly upgrade the plan either via your eight account or head down to the retailers to upgrade. You can enjoy the upgraded entitlement instantly! For change of NRIC/ FIN details, please head down to our eight service centre with the original ID that was used for registration. Currently we do not have transfer of ownership functionality. Please ask your friends and family to register new line with eight. Learn more about our plans here. Your latest entitlements will take effect as soon as you upgrade. For downgrade, your plan will take effect after your current cycle of plan ends. We are sad to see you leave Is this something we can fix? Please write in to us at helpme@eight.com.sg with the details. There are a few ways for termination: You can let the mobile plan run its current cycle and not reload Head over to our service centre for termination, please bring along your NRIC that was used for the registration of the number You can write in to helpme@eight.com.sg with the below details as part of user verification. Do note that this action will be irreversible. Name as per NRIC: Last 4 digits of NRIC: Your eight number: Your date of birth: Photo of the back of your SIM card/Screenshot of your "myAccount" login Plus, FREE Incoming calls and Caller Number Display! Available in both physical SIM and eSIM Data only SIM now available! For Tablets or Singapore Tourists Skip the talk and texts! Ideal for Tablets or Singapore Tourists, Data-only plan keeps things simple, offering data only (local and roaming data) for your browsing and streaming needs. Here's a simple guide to signing up with eight! Sign up anytime with your Passport before traveling to Singapore Select eSIM during your transaction Reached Singapore? Simply scan your QR code from email or add in your eSIM manually! Do ensure your phone is eSIM compatible before signing up with us Switch to eight and keep your existing number! Select 'Port-in' during the sign-up. You can sign up online or head down to eight retailers to sign up. Here is a simple guide to port in here! Yes! Anyone from any telco provider can port in! You can port in from Physical SIM to eSIM; from eSIM to eSIM; from eSIM to Physical SIM! Refer here for our mobiles plans and sign up now online or head down to your nearest retailer to enjoy eight ! Switch to eight and bring your old number (it's called "port-in"). We will assign a temporary number for you while we undergo the port-in process with your existing operator. Pop in your eight SIM card or activate your SIM card at our eight retailers/ service centres and our retailers will complete the steps for you! Once the port-in process is completed within 1- 3 days from activation, we will notify you via SMS and you can start using the existing number that you ported-in. Yes and is easy! During the sign-up, we just need to make sure the following information is the same as the existing plan that you have with the telco: The name registered The ID number Yes you can! You can port in from prepaid today, so hurry! Please note, StarHub Prepaid port-in is not supported. Ensure the following information is the same as the existing plan that you have with the telco: The name registered The ID number The form of ID (E.g. If NRIC is used at your previous telco, please submit NRIC when registering with eight) Make sure the plan is not suspended/ not overdue bill with existing telco Don't worry! There are always ways! Thank you for considering us and we are keen to having you on our network! Option 1: You can ask your family members that registered your current mobile plan to conduct the port-in process for you. Option 2: You can ask your current provider to do a Transfer of Ownership to your own name and NRIC. After that, you can sign up for eight! Visit to understand the issue and the next steps! Ensure the following information is the same as the existing plan that you have with your current telco: The ID number The form of ID (E.g. If NRIC is used at your previous telco, please submit NRIC when registering with eight) If there is a typo in your ID number or wrong selection of current telco, please write to us at helpme@eight.com.sg to resubmit your port in request If your form of ID is different (E.g. Passport at current telco, submitted NRIC at eight) Please update the latest document at your current telco update us at helpme@eight.com.sg to resubmit your port in request If you are still in contract or do have outstanding bills, please check in with your current telco and update us at helpme@eight.com.sg to resubmit your port in request Do note that upon resubmission, it will take another 1-3 days for port-in to take place. Not the above issues? Write to us at helpme@eight.com.sg. For port in failure, we will do our best with you to address it and re-submit the port in. Port in failure is non-refundable, transferrable/ exchangeable for cash You are able to do so, but we will be sad to see you leave Is this something we can fix? Please write in to us at helpme@eight.com.sg with the details. Stay connected with family and friends like home without the extra charges. Asia Pacific (APAC) Roaming (Part \$8/\$11.80/\$18 Plan) Purchase add-on: \$3.88/GB Malaysia, Indonesia, Thailand, Vietnam, India and Taiwan International Roaming (Group A) (Part of \$8/\$11.80/\$18 Plan) Purchase add-on: \$3.88/GB Travel around the world with eight! Click here to find out Want more roaming? Purchase add-on - International Roaming (Group B) - \$8.88/GB - International Roaming (Group C) - \$18.88/GB - International Roaming (Group D) - \$28.88/GB Travel around the world with eight! Click here to find out For new customers, ensure you have activated your SIM in Singapore before traveling. 1. Ensure that you've enabled Mobile Data and Data Roaming on your mobile. 2. Check if Access Point Network (APN) is set to 'shwap' Connect with our operators for the best coverage! eight - Roaming Destinations 10062025 Download We have 2 mobile plans (\$8 and \$18 Mobile Plan). All plans are No-Contract, with entitlements covering local, roaming data and free Caller ID. Plus when you travel, enjoy free 288mins roaming calls back to Singapore and at the destination you roam at! The plans are without additional charges like registration, termination fees, port-in or sim card fees. Visit our webpage to know more! Looking forward to having you on our network! Yes. We are the network for everyone. If you are under 15, ask your parents to sign up for you. You can sign up at our website and eight retailers/roadshows here. Looking forward to having you on our network! If you are signing up online: Please have your original identification document with you. During the sign up journey, we will ask for the document to verify your identity. The journey is easy and simple. If you are signing up via our eight retailers/ roadshow. Please bring your original ID document to your nearest eight retailers or roadshows here! This is the list of accepted original identification documents. The document must be valid for at least 6 months from the sign-up date. ID type SG Citizen / PR NRIC 11 B Foreigners S Pass Work Permit Employment Pass EntrePass Training Employment Pass Personalized Employment Pass Work Holiday Pass Dependent's Pass Long Term Pass Student's Pass Passport Foreign passport can only sign up for Data SIM Only Plan Want to know what is Data SIM Only Plan? Find out here Each ID is allowed to sign up for up to 10 SIM cards. Thank you for being our customer! There are ways to do it! You can either upgrade your FREE SIM plan to the \$8 via your eight account or visit eight retailers/ service centre. Great news, we have increased our SIM card limit per ID! Each customer is now allowed to sign up 10 lines per ID. We are building the functionality now, stay tuned! In the meantime, please write to us at helpme@eight.com.sg.