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Windows 11 has brought a fresh look and new features to the Windows operating system. As with any major update, users might face challenges or have questions about using certain features effectively. Whether you're a new user or a seasoned veteran, finding help can sometimes feel overwhelming. In this guide, we'll explore the various ways to get assistance with Windows 11, specifically the 23H2 update. Understanding Windows 11 23H2 Before diving into help methods, it's important to understand what Windows 11 23H2 entails. The 23H2 update, which represents the second half of the 2023 release cycle, introduces several enhancements, bug fixes, and new features to improve user experience. Key updates may include improvements in multitasking, better integration with Microsoft 365, updated settings, and fresh security features, making it necessary for users to familiarize themselves with these offerings. Built-in Help Resources 1. Windows Help and Support App Windows 11 includes an integrated Help and Support app, accessible directly from the Start menu. Here's how to use it: Accessing the App: Click on the Start button and search for "Help." You can also press F1 while on the desktop to open the help features. Browsing Topics: The app offers a wide array of topics ranging from system settings to troubleshooting hardware issues. You can browse these categories for commonly faced challenges. Keyword Searches: If you have a specific problem in mind, you can enter relevant keywords in the search bar to get fast results. 2. Microsoft Support Website The Microsoft Support website is a treasure trove of information. Here's how to make the most of it: Visiting the Site: Go to support.microsoft.com. Searching for Solutions: Use the search bar to enter specific issues, products, or questions. The website will provide articles, troubleshooting steps, and FAQs. Check Product-Specific Support: Navigate to the Windows 11 section for tailored articles and guides. 3. Contacting Microsoft Support If you're unable to resolve your issues through the Help app or website, contacting Microsoft support may be necessary. Here's how to do that: Get in Touch: Navigate to the Microsoft Support Contact page. You can choose various options including chat, telephone, or community forums. Provide Detailed Information: When reaching out, provide detailed information regarding your issue to expedite the troubleshooting process. 4. Using the Get Help App Windows 11 includes a "Get Help" app that connects you to Microsoft's assistance services: Launching the App: Search for "Get Help" in the Start menu and open the application. Seeking Assistance: The app uses a chat interface to guide you. You can describe your problem, and it will present you with solutions based on your input. Community and Peer Support 5. Microsoft Community Forums For many users, interacting with fellow Windows enthusiasts can provide insights that official support cannot. The Microsoft Community Forums serve this purpose: Accessing the Forums: Go to the Microsoft Community and select Windows 11. Asking Questions: Create a new thread detailing your issue or search the existing threads for similar problems. Participating in Discussions: Share your experiences and help others with solutions you've discovered. 6. Social Media Channels Social media platforms can be a useful way to get real-time help or to see if others are experiencing similar issues: Follow Microsoft on Twitter and Facebook: Check @Microsoft on Twitter or Microsoft's official Facebook page for updates and tips. Use Hashtags: Use hashtags like #Windows11 or #WindowsHelp to find relevant conversations. Utilizing Hybrid Assistance 7. YouTube Tutorials Visual learners often benefit from watching tutorials. YouTube hosts a plethora of Windows 11-related content: Searching on YouTube: Type keywords related to your issue in the YouTube search bar, such as "how to fix Windows 11 taskbar issues." Reputable Channels: Look for videos from reputable tech channels, as they tend to provide accurate and high-quality tutorials. 8. Blogs and Tech Websites Numerous blogs and tech websites offer detailed guides and tips on troubleshooting Windows 11: Tech News Websites: Websites like How-To Geek, Tech Radar, and Windows Central frequently post articles about Windows 11, with tips and solutions. Personal Tech Blogs: Explore individual technology blogs where enthusiasts share their insights and solutions for Windows-related problems. Troubleshooting Built-In Tools 9. Windows Troubleshooter Windows 11 includes built-in troubleshooters that can automatically find and fix common issues: Accessing Troubleshooters: Go to Settings > System > Troubleshoot > Other troubleshooters. Select the Appropriate Troubleshooter: Choose from the options available such as Internet Connections, Audio, and Windows Update troubleshooters. 10. The Feedback Hub If you encounter bugs or unexpected behavior in Windows 11 23H2, you can use the Feedback Hub to report these issues directly to Microsoft: Launching the Feedback Hub: Search for "Feedback Hub" in the Start menu. Providing Feedback: You can submit feedback on issues or suggest features. This helps Microsoft improve the operating system while providing users with acknowledgment of their concerns. Third-Party Resources 11. Online Forums and Subreddits Engaging with community members on online platforms like Reddit can yield diverse solutions. Visit Relevant Subreddits: Check out subreddits like r/windows or r/Windows11 for discussions on common problems and solutions. Participate Actively: Ask questions, share your experiences, and respond to others to foster a knowledge-sharing environment. 12. Tech Support Services If you prefer more personalized or comprehensive help, consider hiring a tech support service: Remote Support Options: Services like Geek Squad or local tech support options can provide assistance remotely or in-person. Evaluate Service Options: Make sure to read reviews and verify the reliability of the support service before hiring them. Self-Help Resources 13. Microsoft Learn Microsoft Learn offers comprehensive tutorials, learning paths, and certifications. It's a resource for both beginners and advanced users looking to deepen their knowledge of Windows 11: Accessing Microsoft Learn: Visit learn.microsoft.com. Choosing Learning Paths: You can find tailored content for various aspects of Windows 11, which can help you self-solve issues in the future. 14. Official Documentation Microsoft's official documentation can be very informative for power users looking to optimize their use of Windows 11: Using the Document Hub: Check the Windows 11 documentation for in-depth articles on features and functionalities. Exploiting Technical Details: Often, technical users look for system requirements or command-line tools, which you can find in the documentation. Customizing Your Help Experience 15. Setting Up Notifications By ensuring you receive notifications about updates and improvements, you can stay informed about changes through the notification center: Enabling Notifications: Go to Settings > System > Notifications & actions, and customize what notifications you want to receive. Monitoring Updates: Regular checks for Windows updates can also provide fixes to previously experienced issues. 16. Bookmarking Important Resources Creating a shortlist of helpful websites, forums, and channels can save you time in the long run: Compilation of Useful Links: Keep a file or bookmark folders in your browser for easy access to help resources. Organize by Needs: Label bookmarks according to your needs – troubleshooting guides, official support pages, or community forums. Conclusion Finding help in Windows 11 23H2 doesn't have to be a daunting task. With the right resources and knowledge of the available options, you can troubleshoot effectively, gain insights, and even participate in the larger Windows community. Whether you choose built-in help tools, community forums, or professional support, knowing how to navigate the help ecosystem can save you time and frustration. Windows 11 is continually evolving, and staying informed about updates, features, and solutions will ensure you get the most out of your operating system. Embrace the resources available to you, and never hesitate to reach out to the community or official support channels whenever you encounter difficulties. Happy computing! Get Started and Tips are built-in apps that help you with Windows 11.Run a troubleshooter for automated help: Settings > System > Troubleshoot.Search for Get Help to read help documents or to reach out to a Microsoft support agent. This article describes 10 ways to get help in Windows 11. Most of these methods are Microsoft-approved and built into the operating system, but there are a few suggestions for when Microsoft's help isn't enough. Windows 11 includes an app called Get Help that lets you search for a solution to numerous problems through a wide range of offline help documents. If you can't find the help you need, this app lets you chat with a Microsoft support agent or schedule a phone call. Select Search from the taskbar, type Get Help, and select that app when you see it in the results. Type some words related to your question into the text box, and press Enter. Follow the directions provided in the app. If you need more help, select Contact Support at the bottom of the screen. Answer any other questions if you're asked for additional information. Then, choose one of the support options. You can chat with a support agent or leave your phone number for them to call you. If you want to chat with Microsoft support, select Confirm on that screen and then log in to your Microsoft account on the page that opens in your web browser. If you choose the call option, leave your phone number and press Confirm. If you don't have a specific problem that you need help with but are just curious about how to use Windows 11, Microsoft includes an onboarding app designed to teach you basic things about how to use this version of Windows. Select Search from the taskbar, type Get Started, and then select that app from the results to open it. Select Get started on the welcome screen. Listed here are the different ways you might plan to use Windows 11. Select Gaming, for example, to get tips and recommendations related to games. Press the next arrow at the bottom of the app to move on (you don't have to select anything on this screen if you don't want to). The app will show a short beginner's guide to triggering the Start menu and search tool from the taskbar. Press the next arrow when you're finished. Microsoft recommends a few apps you can install from Microsoft Store. You can download these apps now, or use the Explore Microsoft Store link to get tens of thousands of other apps. Use the next arrow to proceed. Continue through the Get Started app for some quick summaries of three other major areas of Windows 11: File Explorer, Microsoft Edge, and Windows Security. Another built-in way to get help in Windows 11 is to use the Tips app. This is the place to be if you need help using keyboard shortcuts, organizing your desktop, customizing the way things look, using touch gestures, backing up files, and more. Search for Tips from the taskbar, and select the app when you see it. Choose any of the categories from the list. Use the next arrow to make your way through each tip. It's sometimes hard to know what to ask when you need help in Windows 11. Fortunately, Microsoft includes a number of troubleshooters you can run that try to diagnose and fix various problems. All you have to do is select the category of help you need, from options like Audio, Bluetooth, Printer, and Video Playback. Here's our guide that covers how to do this: How to Run Diagnostics on Windows. There's an option hidden deep in the Settings app that will provide contextual tips as you use Windows 11. All you have to do is turn it on. Open Settings. Select System on the left, and then Notifications on the right. Scroll to the bottom and select Additional settings. Select Get tips and suggestions when using Windows. I explained above that the Get Help app lets you contact Microsoft's support team, but that's not the only way. If you have an X (formerly Twitter) account, visit @MicrosoftHeps and select the message button to send a private message to their customer support team. Microsoft's website is full of articles that can help and inform you about all things Windows 11. Visit the Microsoft Support Windows Help & Learning page. Use the search bar to look for help, or click through the category headings. Select one of the help documents from the list, or refine your search if you need to. Find the section that provides Windows 11 help to walk through Microsoft's recommendations. Most software programs have a help or support button. In some Microsoft programs, clicking this button will launch Microsoft's Support web page or the Get Help app. In non-Microsoft programs, you might end up on the company's website or in a separate area of the app with a list of tips, walkthroughs, or other help-related articles. We have many Windows 11 "How To" here on Lifewire, some of which you won't find on Microsoft's website or their help apps. Use the search bar at the top of the page to find something, or browse our Windows and Microsoft pages to see what you can learn. Microsoft Community is another good source for Windows 11 help. You've probably landed on this website if you've ever tried fixing a particular problem with Windows. It works like a forum where users ask questions that others can answer. Similar to Microsoft's forum is Reddit. This is one of the best ways to get help in Windows 11 from real people. There are often multiple solutions for the same problem, and other readers can help legitimize whether a solution is a good or a bad idea. If your question hasn't already been covered, you can make a Reddit post in a relevant community, like the r/Windows 11 or r/WindowsHelp subreddit. The last method we recommend for getting help in Windows 11 is to use the free Quick Assist program. This software lets someone else access your computer remotely. It's helpful when you're unsure how to do something on your PC but have a friend or know of a professional who can help. This is the remote desktop app included in this version of Windows, but several other free remote access programs work just as well, if not better, than Microsoft's. The 14 Best Windows 11 Tips and Tricks Thanks for letting us know! Get the Latest Tech News Delivered Every Day Subscribe Tell us why! Running into problems on Windows 11 wouldn't be a rare occurrence. It is the latest offering from Microsoft, which has several back-end changes along with some modifications in how things work on the operating system. You can get help in Windows 11 using the in-built mechanism and other avenues in place to get support and/or troubleshoot problems with the PC. There are plenty of reasons why you can face any problem on Windows 11 the most common being a faulty Windows update as Microsoft keeps adding new features and bug fixes which can cause conflict with hardware and software on your device. The issues can be anything related to a blue screen of death, hardware, or software issues related to audio, Wi-Fi, or Windows getting slow or cluttery. You can begin by using the in-built tools for troubleshooting before moving to customer support. How To Get Help in Windows 11 Learn to troubleshoot your Windows problems with onboard support using the following ways that we have gathered from the Microsoft support team, different help forums, communities chat, and on-call support. 1. Hit the F1 for Online Help The easier way to seek help in Windows 11 is by pressing a key. Click anywhere on the desktop and press the F1 key on your keyboard. It will launch the default browser with online results for getting help on Windows 11. Naturally, the first result will be suggesting to open the Get Help. The following solutions will be about the Microsoft support section on their website. This works for most apps and tools which are available with Windows 11. Some third-party apps also support the functionality. Also Read– How to Move the Task in Windows 11 2. Try the Windows Troubleshooter The in-built troubleshooter has improved over the different Windows versions. It has become more user-friendly and convenient to use. The same has been offered on Windows 11. 1. Head to Start Menu and search Troubleshooting. Select the first settings option that appears. You can also click on the result tile on the right. 2. In the Troubleshoot wizard, head to the Other Troubleshooters from the Options section. 3. Here, you will find a list of over a dozen troubleshooters for different problems to get help on Windows 11. Choose the one which is related to your problem. 3. Get Help App in Windows 11 Microsoft has brought this feature from Windows 10 onward. We talked about it in our other article How to get help in windows 10 too. 1. Head to the start menu and search for Get Help. Click on the app that says Get Help which will launch the wizard. 2. Type in your problems in the search bar, and it will suggest articles from its knowledge to assist you in the auto-complete bar. You can select them or continue to the standard search for exploring support articles in the result. With a brief of the solution, there will be a link to the detailed article on the Microsoft support website, which you can access from the footer. When you are not satisfied with the support articles for Windows 11, speak directly to the contact support. Make sure to be logged in to your Microsoft account to proceed. It will direct you to a live chat agent after selecting the product Windows, and category as Microsoft accessories(selecting other will be fine as well) 4. Run System Files Checker If your Windows 11 is acting weird out of the blue then there is a reason behind it. Your system files could be corrupted because of viruses in the past or some level of hardware failure. But you don't have to worry because Windows has an inbuilt tool to get everything back to normal. Their SFC tool scans all your system files that are essential for your operating system and repairs the damaged parts. Here is how you can do it. 1. Head to the Start menu search and type CMD or command prompt. And then select run as administrator from the right-click menu of the command prompt in the result. Running an application as an administrator grants its the right to make changes to the system files, which would be needed here. 2. Now let us run the DISM tool to collect all the available files from pending Windows updates, when and if available. Type the following command and press ENTER to start the process. DISM.exe /Online /Cleanup-image /Restorehealth Now sit back and wait for a couple of minutes for the process to get completed. Once it is done, head to the next step in the same Command prompt window. 3. After that, now let us run the SFC tool by pasting the following command and pressing ENTER. Just like DISM, give it some time as the SFC tool scans the entire system files which goes into several gigabytes. 4. Once the process is complete, it will display "Windows Resource Protection did not find any integrity violations" if it did not find any errors. On the other hand, when the SFC tool has found errors, this will appear "Windows Resource Protection found corrupt files and successfully repaired them." 5. Restart your computer and observe if your issues are still there. In a nutshell, this will fix all your system issues. So if your problem still persists then you can move to the next solution. 5. Ask in Microsoft Support Microsoft's support website houses support articles for every product they offer. You can use the search bar to type in your problem and get relevant support articles to help resolve the issue at hand. If you have some particular problems with Windows 11 and cannot find an article on it, then head to the Microsoft community. You can ask questions to the community and get answers from other members who have experience with the query. Admins and moderators manage the community. They often chime in with answers to questions that are left unattended. 6. Enable Tips and Suggestions Windows has a useful feature that helps you understand different aspects of the user interface of the OS. A pop-up appears at the bottom with the suggestion and then disappears after a period. You can enable tips and suggestions prompts in the following manner. Head to the Start Menu and go to Settings. 2. Go to Notifications from the Settings menu. 3. Scroll down the list and tick Get tips and suggestions when I used Windows box. The setting is applied and you get go about your day. 7. Contact Microsoft Support by Phone or Chat You can contact Microsoft support by phone at 1 800-642-7676, which is available 24 hours a day. If you are unsure about using the global line, then here is how you can find the region-specific support contact phone. Go to the Microsoft Support page and click Get Help. 2. Type in your issue and then click Get Help. 3. This will show you recommended troubleshooting articles. Scroll down and click Contact Support. 4. Select the Microsoft product's category and click Confirm. It will be Windows in our case. 5. You get access to phone support as a Microsoft 365 subscriber. Click on provide your phone number and a support agent will call you. 6. Type your email address associated with the Windows servers and click confirm. 7. Now you can call contact Microsoft support by phone. 8. Get in Touch on Twitter Microsoft's official support handle Twitter @microsofthelps can guide you in the right direction. Without revealing your personal information, tweet the problem at hand to the support. They will nudge you in the right direction. The support conversation may proceed in the inbox instead of for privacy. 9. Reddit Help When nothing else helps with your unique problem on Windows 11, then head to r/WindowsHelp. The help is provided by fellow Redditors who may suggest different solutions based on their experience and research. Any of the solutions is not vetted by an expert there so tread with caution. Use this option as a last resort to seek help for Windows 11. Do note that is not an official subreddit by Microsoft. 10. PC Laptop Brand Forums Sometimes the problems on your Windows 11 laptop or PC can only be limited to the brand of your device (Dell, HP, Lenovo, Asus, Samsung, etc). You can check with the support of your device's brand, reach them or check their forums and ask users over there for suggestions and solutions. Over to You Get help in Windows 11 without requiring any level of expert supervision. Follow the above methods to troubleshoot your problems away. Keep your Windows up to date with the latest updates, and you will encounter minimal issues. How to Get Help in Windows 11 If you're new to Windows 11 or just need some guidance, getting help is easy! You can use built-in tools to troubleshoot issues, find tutorials, and even connect with support. This guide will walk you through the steps to find help and make the most out of your Windows 11 experience. How to Get Help in Windows 11 In this section, we'll cover the steps to access help in Windows 11. By following these, you'll learn how to find assistance through various built-in features and support options. Step 1: Use the "Get Help" app Open the "Get Help" app by typing "Get Help" in the Start menu search bar. The "Get Help" app is designed to provide support for a wide range of issues. It's a great first stop when you're facing any problem with Windows 11. It offers chat-based support and links to relevant articles. Step 2: Utilize the "Tips" app Search for the "Tips" app in the Start menu and open it. The "Tips" app is packed full of tutorials and tips that can help you understand and use Windows 11 more effectively. It covers everything from basic tasks to advanced features, making it a valuable resource for every user. Step 3: Access the Settings menu Click on the Start menu, then select "Settings." Within the Settings menu, there's a dedicated "Help" section. This can guide you through troubleshooting common problems and adjusting system settings to enhance your experience. Step 4: Use the F1 key for immediate help Press the F1 key on your keyboard while using Windows 11. Pressing the F1 key will usually open the default web browser and direct you to the Microsoft support page related to the application you are currently using. It's a quick way to get context-specific help. Step 5: Visit the Microsoft Support website Go to the Microsoft Support website via your web browser. The Microsoft Support website is an extensive resource for all things Windows. It includes FAQs, community forums, and direct links to contact support. It's a comprehensive hub for resolving issues and learning more about the OS. Once you've completed these steps, you should have a better understanding of how to find help in Windows 11. You can now troubleshoot issues more effectively, learn new features, and enhance your overall user experience. Tips for Getting Help in Windows 11 Always start with the "Get Help" app: It's tailored to provide quick solutions and guidance. Check out the "Tips" app regularly: It gets updated with new tips and tricks. Customize your search terms: Be specific when searching for help to get more relevant results. Join community forums: Engage with other users and experts who might have faced similar issues. Keep your system updated: Sometimes, issues are resolved with the latest updates from Microsoft. Frequently Asked Questions How can I access the "Get Help" app if I can't find it in the Start menu? You can download it from the Microsoft Store if it's not already installed on your system. What should I do if the "Tips" app doesn't cover my issue? Try searching for your specific issue on the Microsoft Support website or ask in community forums. Is there a way to get live support from a person in Windows 11? Yes, through the "Get Help" app you can chat with a support agent for more personalized assistance. Can I use the F1 key in all applications? Most Microsoft applications support the F1 key for help, but third-party applications might not. It's best to check the specific application's help section. How often should I check for Windows updates? It's a good practice to check for updates weekly to ensure you have the latest features and security patches. Summary Open the "Get Help" app. Utilize the "Tips" app. Access the Settings menu. Use the F1 key for immediate help. Visit the Microsoft Support website. Conclusion Getting help in Windows 11 is straightforward once you know where to look. Whether you're a novice user or a seasoned pro, these built-in tools and resources make troubleshooting and learning easier. Remember to utilize the "Get Help" app and "Tips" app first; they're designed to provide quick, efficient support. And don't forget to tap into the wealth of information available on the Microsoft Support website and community forums. Keeping your system updated and engaging with other users can also pave the way for a smoother, more enjoyable Windows 11 experience. For further reading, consider exploring more advanced topics on the Microsoft Support website or even joining a Windows 11 user group. Now that you know how to get help, you're well-equipped to tackle any challenges and make the most out of this powerful operating system. Happy computing! Looking for different ways to get help in Windows 11? If yes, then you're on the right page. While using the Windows 11 operating system, you may encounter errors or technical issues due to some reasons. If you're a non-technical person, you might need troubleshooting guides and solutions to solve these errors or issues. Well, the simple way is to search on the web for errors or problems, and you'll get the solutions. However, the latest version of Microsoft Windows OS (Windows 11) offers a built-in "Get Help" app that provides support for users. Users can simply search for their problems regarding the operating system and it shows the solutions (including articles, tutorials, and troubleshooting guides) to resolve issues with their Windows 11 operating system. Moreover, users can submit feedback or report a problem directly to Microsoft Support. But sometimes the app isn't enough to solve the problems. There are high chance that you might fail to find the solution to your problem. So, in this article, I'll show you the 10 different methods to get help in Windows 11. 1. Search for Help from the Web (Taskbar or Browser) One of the best methods is to get help in Windows 11 to find the solution or problem on the web. Web search offers to get help or solutions from different platforms or websites such as Microsoft support, technology websites, forums, or YouTube videos. Popular blogs and websites are continuously updated with new information and solutions. So, you can access the latest troubleshooting guides, tips, and solutions for Windows 11 issues. Well, you can directly search the web using the taskbar search bar. However, you can open the web browser and search for the error or problem. From the search results, open the websites and find the solutions. If you directly search from the taskbar, you'll get the result from the Microsoft Bing search engine on the Edge browser. However, you can also use Google to find the best result. How to get help in Windows 11 using Web Search: Open a web browser on your PC and open any preferred search engine using the address bar. After opening the search engine, type the query in the required field and click on the search button. Alternatively, you can directly type the query in the taskbar or start the menu search box and press the enter button. Now look for results that seem to address your issue and open the website. Follow the given instructions to solve the problem. Note that, you can open multiple sources or websites to find the best solutions. Also Read: How to Disable Startup Programs in Windows 11 2. Use Get Help App The built-in "Get Help" app in Windows 11 also gives the best solutions. If the problem or issue is common, you'll see the solution within the app, otherwise, you'll see the results of Microsoft support forums. Also, it gives a "Contact Support" option to start a chat with a support agent in your web browser. The app also provides an option to submit feedback to Microsoft. How to use the Get Help app in Windows 11: Click on the Start icon and go to All Apps. Find and open the Get Help app from the list. Alternatively, you can also use the search to open the app. Type your issue or problem in the required field and press the Enter button. Keep in mind that, you have to describe your problem within 80 characters. Now the app shows you the solution with steps. Otherwise, you'll see the results from the Microsoft Community. Just open the results to find your solution. How to Contact Microsoft Support using the Get Help app: Open Get Help app from Start » All Apps. Type the problem query in the required field and press the Enter button. Click on the Contact Support button from the bottom left of the app. Now click on the drop-down menu from under the Products and Services option and select the Windows option. After selecting the product or service, you'll see the Category option. Select the required category according to your issue. For errors and issues, you can choose the Technical Support option. Click on the Confirm to proceed. From the next window, select the "Chat with a support agent in your web browser" option and click on the Confirm button. Now the live chat support will open in the web browser. 3. Run Troubleshooter Windows 11 provides various built-in troubleshooters that automatically solve specific problems or issues with a few clicks. Well, troubleshooters are built-in tools or programs that can identify and resolve common issues related to the Windows operating system. You can run the specific troubleshooter from the Settings app. Just select the Run button next to the troubleshooter and follow the steps as shown on the screen. List of available troubleshooters in Windows 11: Audio Network and Internet Printer Windows Update Background Intelligent Transfer Service Bluetooth Camera Program Compatibility Troubleshooter Video Playback Windows Media Player How to run troubleshooter in Windows 11: Open the Settings app on a Windows computer by pressing the Windows Key + I keyboard shortcut. Alternatively, go to Start Menu » All Apps » Settings. From the left navigation pane, select the System, option. After that, open the Troubleshoot option from the list of options on the right side. Now open the Other Troubleshooters option and you'll see the list of all available troubleshooters. Select the Run button next to the troubleshooter and follow the on-screen commands or steps to solve the issues. 4. Use support.microsoft.com to Find Solutions is the official Microsoft Support website where you can get guides (how-to and troubleshooting guides) on Windows operating systems and other Microsoft products. For Windows 11, you can easily get help and guides on installation & updates, drivers & devices, network & internet, file & storage, security & privacy, troubleshoot & repair, and accessibility. How to get help from support.microsoft.com: Open a web browser and open the windows URL. Write your query in the "How can we help you?" field and press the Enter button. You'll see the results on screen. Open the result that seems to solve your problem. Alternatively, you can use the directly available option from the webpage after opening the URL. 5. Contact to Microsoft Support via Chat However, you can contact Microsoft support via the Get Help app on Windows 11, but you can also do this task directly via a web browser. So, you can chat with a Microsoft support agent in your web browser to get help in Windows 11. How to start a chat with a Microsoft support agent to receive real-time assistance: Open a web browser on your PC and open the URL. Make sure you're logged in to your Microsoft account. Select the Windows option from the given Microsoft products. After that, you'll see the popup to select the options from Home or Business. If you're not using Windows for business, choose the Get Home Support button. On the next page, type your problem in the given field and press the enter button. You'll see the results with the Contact Support button. Click on the Contact Support button. Now from the Products and Services option, select the Windows option. After that, select the Category according to your problem. You can choose Technical support. Click on the Confirm button to proceed. On the next page select the "Chat with a support agent in your web browser" option and confirm your email. After that, a live chat support will open. You can get help from a Microsoft support agent. 6. Get help by contacting Microsoft via Phone Microsoft's offices are available around the world, and you can directly contact the Microsoft office in your country to get help for their products. The official Microsoft website provides worldwide office locations with physical addresses, phone numbers, and email addresses. Just open the URL and select your country to find the phone number. In some countries, toll-free numbers are also available. 7. Ask Questions in Microsoft Community Microsoft also provides a support community website where you can get answers from their community of experts. You can simply search for the answer by typing your problem or issue. If you're not able to find your answer, you can ask a question on the website. To join the community, just open the URL from a web browser and log in to your Microsoft account. What you can do on answers.microsoft.com: Ask Questions: You can ask questions about issues you're getting with Microsoft products such as Windows or Microsoft Office etc. Provide Answers: Community members including you and Microsoft support staff can respond to questions posted by other users and provide solutions. Browse Topics: You can search or explore existing discussions to find answers to common questions. Vote: You and other users can upvote helpful answers or comments that help to highlight the most useful solutions. 8. Update the Windows 11 Updating Windows 11 to the latest version can also solve most issues or problems. The new updates fix the bugs, issues, and errors within the OS. These fixes can solve various problems such as software glitches, crashes, freezes, and other issues How to update Windows 11: Open the Settings app by pressing the Windows key + I keyboard shortcut. From the left navigation pane, select the Windows Update option. Now check for the available updates and install the updates. That's all. 9. Roll back the Windows Update If you have problems after updating the Windows 11 update, you can roll back to the previous version of the OS to solve your problems. Sometimes users encounter compatibility issues (issues with certain hardware devices, software applications, or drivers) or performance problems (problems such as slowdowns, crashes, or instability) after installing the new version of the OS. So, rolling back the update can help you to revert to a more stable OS version according to your hardware configuration and improve system performance. You can uninstall or roll back both quality updates and feature updates. The step-by-step guide is given below. How to Uninstall Quality Updates on Windows 11: Open the Settings app and click on the Windows Update option from the left navigation pane. Select the Update History option from the right side. Scroll down to the end on the update history page and choose the Uninstall Updates option from under the Related Settings. Click on the Uninstall button next to the update. That's all. How to roll back the feature update of Windows 11: Note: This option is not available on all PC's. Open the Settings app by pressing the Windows key + I from the keyboard or from the Start Menu » All Apps » Settings. Click on the System option from the left navigation pane and open the Recovery option from the right side. Now click on the Go Back button from under the Recovery options. If the option is greyed out or not clickable, it means this option is not available on your computer. From the popup, select the reason and click on the Next button. You can select the "Earlier builds seemed more reliable" reason. On the next window, you'll be asked to check for updates to solve your problem. Just select the No thanks button to proceed. After that, click on the Next button and then "Go back to earlier build" button. That's it. 10. Reinstall Windows 11 without Losing Files Sometimes Windows 11 system files become corrupted due to malware infections or software conflicts. If you often get errors or issues while using your computer and you're unable to get help, you can reset or reinstall Windows 11 without losing your files to solve your most problems. How to reinstall Windows 11 without losing files: Open the Settings app by pressing the Windows key + I from the keyboard. Click on the System option from the left pane and select the Recovery option from the right side of the page. Select the Reset PC option from under the Recovery options. From the popup window choose the "Keep My Files" option. From the next window, select the "Local Reinstall" option and then click on the Next button. Now click on the Reset button. Keep in mind that your PC will restart and it will take time to reinstall the OS again. 11. Use the Get Started App If you're new to Windows OS, you can use Get Started app to discover what's new in Windows 11 and learn about new features and apps. Well, the app is only for beginners who are not familiar with Windows OS. 12. Run System File Checker Windows 11 has a built-in utility that can check the problems with operating system files. The utility is designed to scan and repair corrupted or missing system files. How to run System File Checker in Windows 11: Click on the search box from the taskbar or start menu and search for Command Prompt. Right-click on the Command Prompt from the result and select the "Run as Administrator" option from the context menu. From the User Account Control popup, select the Yes button. Now copy and paste the following command line and press the Enter button. DISM.exe /Online /Cleanup-image /Restorehealth This will take a few minutes to complete the process. After completing the process, you'll see the "The operation completed successfully" message. Now copy and paste the following command and press the Enter button. sfc /scannow After completing the process, you'll see the "Verification 100% complete" message. Close the Command prompt. Why do you Encounter Errors or Issues on Windows 11? Various reasons lead to errors in Windows 11. The most common 5 reasons are given below. Let's get started. 1. Configuration Changes: Sometimes users or third-party programs make the changes in operating system files, system settings, or Windows registry files. So, users may encounter errors or issues because of these changes. 2. User Configuration: Improper changes in settings or configurations in the system by the user can cause some technical issues. However, the user can revert the changes. 3. Windows Updates: Sometimes new updates (system or driver updates) introduce new bugs or compatibility issues that may cause errors. So, you might need to uninstall the recent updates. Also, a failed or not properly installed update causes the issues. 4. Software or Hardware Compatibility: Some software, hardware, or drivers may not be fully compatible with Windows 11, and you'll get errors. 5. Malware or Viruses: Malware or Viruses can corrupt the system files or modify them and you'll get issues on your computer. Conclusion I hope this article helped you know how to get help in Windows 11. I've discussed 12 methods that can help you to solve your problems. However, you can find every solution on the web by searching. But for a non-technical person, it might be hard to find the solution. So, you can try any method according to your requirements. Write in the comment section, if you've any problem regarding Windows 11 operating system. While Windows 11 has generally been well-received by the users, some of the underlying Windows issues do appear from time to time. And to solve those problems, the first instinct of many users is to turn to Microsoft to get help. In our endeavor to help you solve such problems, we have written several tutorials on common Windows problems and their solutions, including issues like high disk usage in Windows 11 or Bluetooth not working in Windows 11. Nevertheless, if you wish to get help in Windows 11 using chat, call, or email from Microsoft Support, follow our article below. You can contact the Windows 11 support team and chat with a Microsoft agent to resolve the issue instantly. In this guide, we have added six different ways to get help with your Windows 11 PC. You can chat with the Windows 11 support team, get a call from them, or make an in-person appointment to fix and repair your PC. That said, let's look at the methods to get help if you are facing bugs or issues. The fastest way to get help in Windows 11 is through the dedicated "Get Help" app that ships with the OS. In fact, if you press the "F1" key, which we earlier used for finding help topics, it will now open the Microsoft Edge browser, and ask you to use the Get Help app instead. So to get support in Windows 11, follow the steps below. 1. Press the Windows key and type "help" in the search bar. From the search results, click on "Get Help" in the left pane to open the app. 2. In the Get Help window, you can search for your issue or explore the topics below. Searching for issues offers answers from Microsoft Community, which you can follow to solve the problem. 3. In case you want to contact Windows 11 support over chat, email, or call, click on "Contact Support" at the bottom in the "Get Help" app. 4. After that, choose "Windows" from the "Products and services" drop-down menu, select the category based on your problem, and click on "Confirm". 5. On the next page, you will be offered the option to chat with the support team for Windows 11. In case you are subscribed to Microsoft 365 and signed in with the same Microsoft account on your Windows 11 PC, you can speak to the support agent over call. If you recently upgraded to Windows 11 from Windows 10 and are having a tough time navigating the new UI, especially the centered Start menu and Taskbar, well, worry not. Microsoft has bundled a "Get Started" app in Windows 11, which shows everything new in Windows 11 and takes you through those elements and how to interact with them. For new users of Windows 11, it's really a great place to begin. That said, let's see how you can access the Get Started app. 1. Press the Windows key and type "get started" in the search bar. Now, open the "Get Started" app. 2. Here, you can click on "Get started" and learn about all the new features on Windows 11 and how to use them. 3. Apart from that, I also suggest enabling tips to keep getting suggestions on how to use Windows 11. You can press the Windows 11 keyboard shortcut "Windows + I" to open the Settings app. Here, under "System", open "Notifications". 4. Scroll down to the bottom and enable the checkbox next to "Get tips and suggestions when I use Windows". Microsoft has improved Windows Search by leaps and bounds and integrated both local as well as web results, sourced directly from Bing, in Windows 11. If you type an issue into the search bar, Bing shows the exact solution with a direct link to open the corresponding Settings page on your PC. This way, you can quickly navigate and fix problems on your Windows 11 PC. Here is how to use it. 1. Press the Windows key and type your query. Or you can click on the "search" icon on the Taskbar and type in the problem or error you are facing. For instance, I want to add a printer, so I type "add printer". Now, under the "Search the web" section, click on "Open results in browser" in the right pane. 2. This will open the query in Bing on Microsoft Edge and readily offer the solution with a quick link to the Settings page. This way, you can take the help of Windows Search to resolve many issues in Windows 11. 3. You can also click on this link and get support for common issues from Microsoft directly. The company has clearly documented the instructions for many common issues and categories so that is nice. In case you're unaware, Microsoft has included multiple troubleshooters in Windows 11 to fix all different kinds of issues ranging from Wi-Fi disconnection to no sound on your PC. I have used the dedicated troubleshooters in the past, and they seem to work quite well. So if you are facing any common issues on your PC, make sure to take advantage of the troubleshooter on Windows 11. Here's how to access it. 1. Press the Windows key and type "troubleshoot" in the search bar. Now, open "Troubleshoot settings" from the left pane. 2. On the next page, click on "Other troubleshooters" in the right pane. 3. Here, you will find dedicated troubleshooters for both frequent and rare issues. Depending on the issue, run the specific troubleshooter from the list. If you want to have a one-on-one call with a Microsoft agent in relation to issues you are facing on Windows 11, you can request the support team to call on your number. Here is how to do it. 1. Open this link and click on "Get started" to get assistance from Microsoft. 2. Next, describe the issue in the search box and click on "Get Help". 3. It will offer a few suggestions below. But if you are not happy with the help topic suggestions, you can click on "Contact Support" right below. 4. Now, choose your country code and enter your phone number. Finally, click on "Confirm", and you will get a call from a Microsoft agent. 5. In case you are a business user of Microsoft, you can call them directly. Open this link and find the customer service phone number based on your region. If you own a Surface device and are having issues with Windows 11, you can book both online and in-person appointments for suggestions, fixes, and repairs. The program is also referred to as Microsoft Answer Desk, and it works quite well for Surface users. So if you want to get support for your Surface device running Windows 11, head over to this link and get help right away. So these are the six different methods to contact Windows 11 support and fix the issues right away. Windows 11 Home users can chat with a Microsoft agent, but if you are a Pro, Enterprise, Microsoft 365, or a Business user, you can make a call to Windows 11 Support team to get help and fix the problem instantly. Moreover, if you want to fix Windows 11-related issues, follow our Windows 11 tag to find solutions to a myriad of issues. Finally, if you have any questions, let us know in the comment section below. Windows 11 is the latest operating system from Microsoft, offering a sleek and modern user interface. However, like any software, you may encounter issues or need assistance with certain features. Fortunately, Microsoft provides several avenues for getting help in Windows 11. Here, we will explore some methods to help you quickly resolve any problems you encounter. So, if you are wondering how to get help in Windows 11, keep reading. Common Reasons to Get Help in Windows 11 1. Installation and Upgrade Challenges The installation and upgrading procedure of Windows 11 is among the most frequent reasons people ask for assistance. Users may run into technical issues while switching to a new operating system that calls for professional help. Compatibility problems, hardware specifications, and software conflicts are a few examples of this. Furthermore, problems that customers can encounter throughout the installation process, including failures or system crashes, call for the assistance of technical support specialists. 2. Driver and Hardware Compatibility Issues Hardware and driver compatibility problems with Windows 11 are another common cause of support requests. Users may discover that some hardware elements, such as network adapters, graphics cards, and printers, are incompatible with Windows 11 or not working correctly after switching to a new operating system. This may result in unpleasant encounters and the requirement for help finding and fixing compatibility problems. 3. Performance and Stability Concerns Concerns about stability and performance in Windows 11 may also lead users to look for assistance. People may experience frequent system crashes, decreased system performance, or software issues after switching to the new operating system. These problems may have a major negative effect on productivity and user experience, leading users to look for help in identifying and resolving performance and stability issues. 4. UserInterface and Navigation Challenges Users may also seek assistance as a result of the changes made to the Windows 11 user interface and navigation. After getting used to Windows 11's new design and functionality, users could find it difficult to navigate the operating system, access certain settings, or comprehend new functions. As a result, it might be necessary to receive assistance and support in order to maximize the use of new features and get used to the